TRAIN PA

Annual Report
Calendar Year 2021

pennsylvania
DEPARTMENT OF HEALTH

PEMA

pennsylvania
EMERGENCY MANAGEMENT AGENCY

Contents

Executive Summary

What is TRAIN PA?

TRAIN PA is an online learning management system (LMS) that provides access to web-based training, manages classroom and conference registrations, and manages training records for public health organizations and their users.

TRAIN PA is part of the Public Health Foundation (PHF)'s TRAIN[1] network—40 affiliate partners, including 27 state health and preparedness agencies, that share learning resources.

TRAIN PA is funded by federal and state funding from the Pennsylvania Department of Health (PA DOH) and the Pennsylvania Emergency Management Agency (PEMA) and **costs $76,201.65 this year**, or approximately **25¢ per user account per year**.

Who uses TRAIN PA?

TRAIN PA has 300,108 user accounts. The three largest user groups—EMS, City of Philadelphia, and emergency management—represent 71% of all users on TRAIN PA.

Commonwealth agencies and partners have posted 304 new courses to TRAIN PA this year, **bringing our total to nearly 1,151 Pennsylvania-provided courses**, conferences, and curricula on the site—a **near twofold increase in PA courses since before the COVID-19 pandemic.** (See Appendix B for a listing of new courses added this year.)

59% of all course completions are for EMS-related training, while **19% of completions are for other Department of Health courses.**

Major Accomplishments During This Year

TRAIN PA was used extensively throughout the COVID-19 pandemic, with course providers releasing **33 Pennsylvania-specific courses** on COVID-19 that were **taken over twenty thousand times**.

The Department of Health used T**RAIN PA as its learning management system of record with its contact tracing program**, with hundreds of contact tracers completing significant portions of their training through TRAIN PA.

TRAIN PA experienced a **40% increase in user account creation**, with user groups more directly related to the pandemic response averaging a 106% increase in 2021.

The **PHF joined the statewide IT hardware and software contract**, which will allow Pennsylvania to easily continue its use of TRAIN PA beyond our initial five-year contact.

Pennie, the Pennsylvania Health Insurance Exchange Authority, **joined TRAIN PA in August 2021**, adding 19 courses and nearly five thousand course completions to the system this year.

Plans for Next Year

TRAIN PA administrators will **continue discussions with county and municipal health departments, commonwealth and partner agencies, and other organizations** interested in becoming course providers or administrators on TRAIN PA.

---

[1] TRAIN was formerly referred to as the TrainingFinder Real-time Affiliate Integrated Network (TRAIN).

PA DOH will continue to utilize TRAIN PA as a major component of its plan to provide training to the public health workforce and **continue to expand TRAIN PA's presence among public health professionals**.
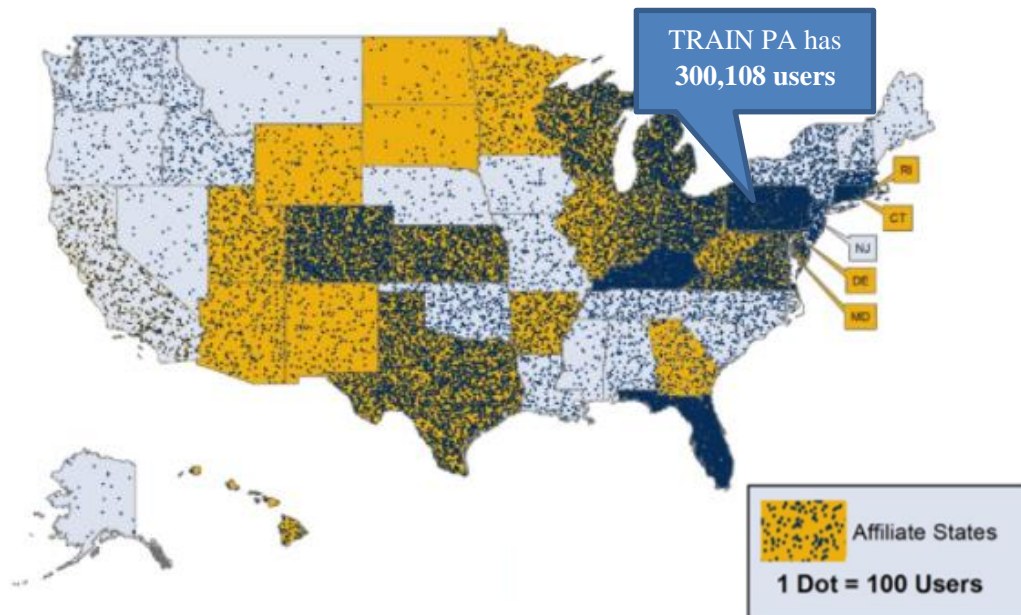
TRAIN PA Mission

A learning management system and network that develops and strengthens a competent public health workforce by providing access to training for anyone in Pennsylvania with a role in assuring the public's health.

What Is TRAIN PA?

In 2002, PA DOH established a learning management system (LMS) to meet public health preparedness training needs for audiences associated with the Bureau of Public Health Preparedness (BPHP) (currently the Bureau of Emergency Preparedness and Response, or BEPR), PEMA, the Bureau of Emergency Medical Services (BEMS), and others. This LMS, called PA Prepared, became a major source of continuing education for EMS providers, who became its largest and most active user population.

While PA Prepared became an asset for the preparedness community, the department and its partners found a need to expand LMS services to a broader public health audience by establishing a one-stop shop tying together the development needs for public health, emergency medical services, emergency management, and more. These expanded needs were reflected in an Invitation for Bid (IFB) issued as the contract for PA Prepared was concluding. This IFB resulted in the PHF's TRAIN LMS being selected as the lowest cost service that would meet all parties' needs. TRAIN PA went live on October 1, 2016.

According to the PHF, "the TRAIN Learning Network brings together agencies and organizations in the public health, healthcare, and preparedness sectors to disseminate, track, and share trainings for the health workforce on a single national online learning management system (LMS) platform."[2] Pennsylvania is one of 40 TRAIN affiliate agencies, including 27 state health and preparedness agencies, that share learning resources across the network. Since October 2016, our users have completed 1.35 million courses. According to data provided by PHF, Pennsylvania has one of the densest user bases of any affiliate in the national TRAIN network (shown in the map below), and Pennsylvanians make up over 10% of the 3 million users on TRAIN throughout the United States and the world.

Source: "TRAIN Learning Network Partners." *Public Health Foundation*.
http://www.phf.org/programs/TRAIN/Pages/TRAIN_Learning_Network_Partners.aspx

---

[2] "What is TRAIN?" *Public Health Foundation*. http://www.phf.org/programs/TRAIN/Pages/default.aspx
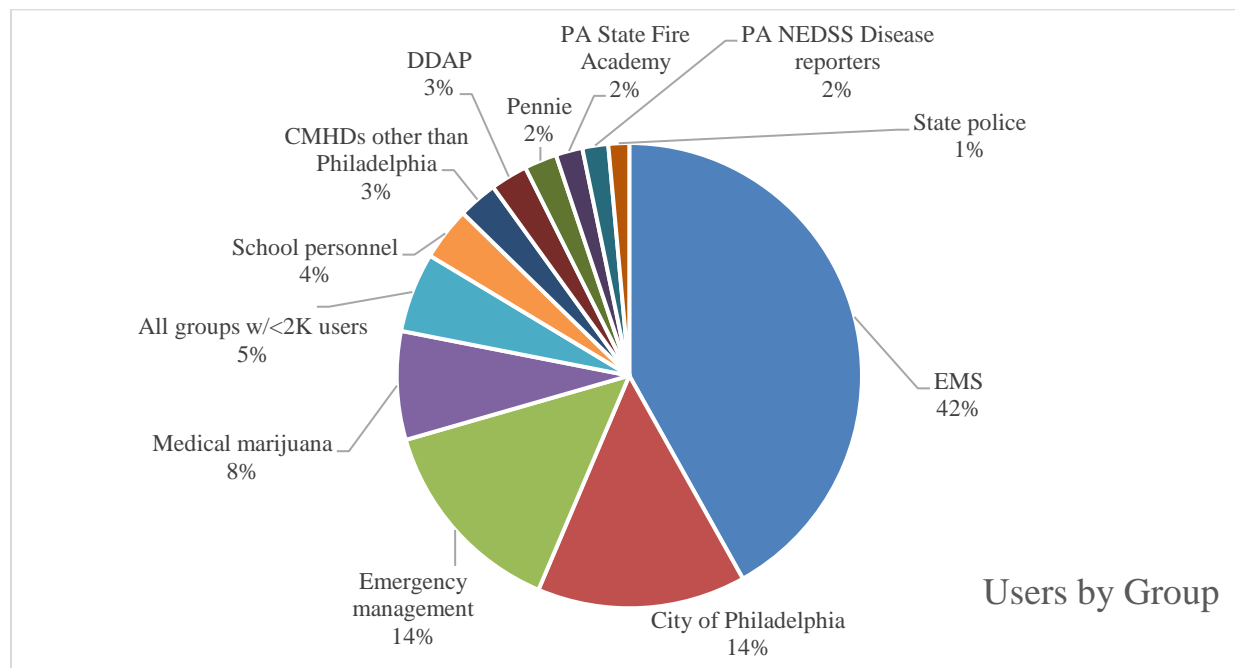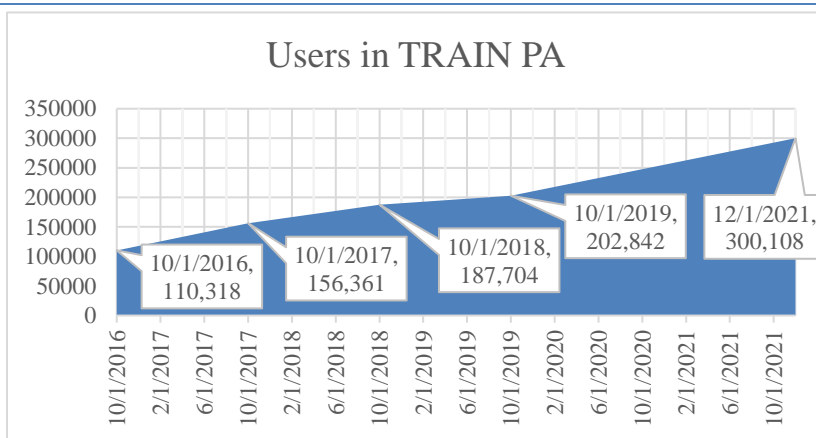
Cost

TRAIN PA is funded by state and federal moneys from both PA DOH and PEMA through a statewide IT hardware and software contract. Costs for TRAIN PA during this reporting period were $76,201.65, or approximately 25¢ per user account per year. As a point of comparison, the vendor supplying our previous learning management system charged $6 per user per year.
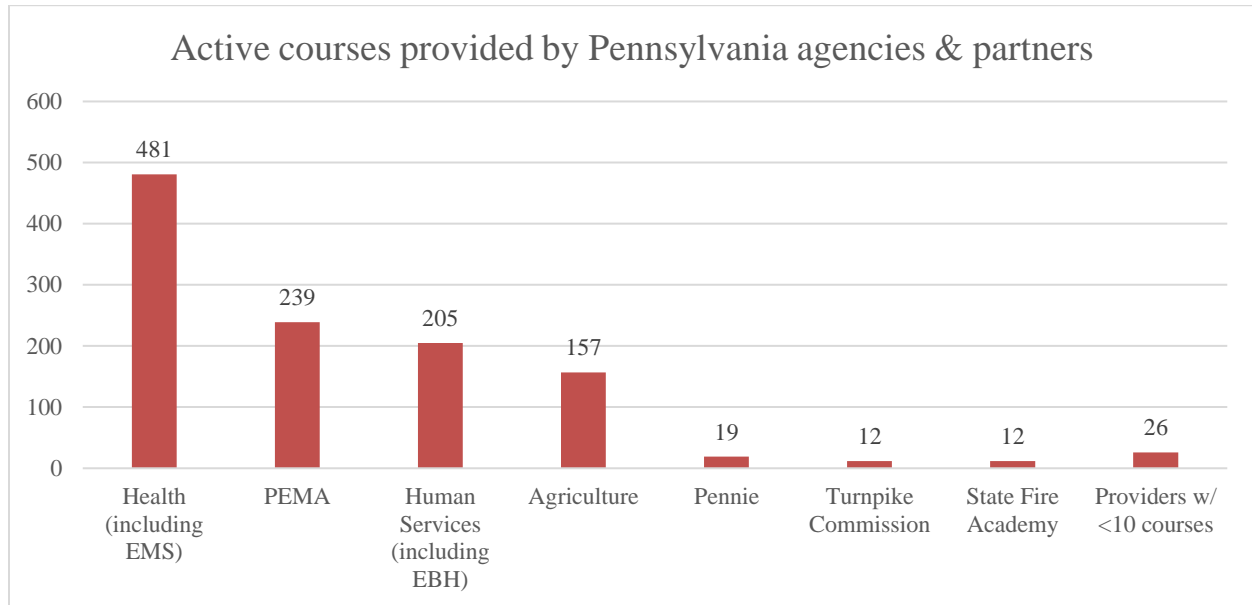
Users

TRAIN PA's initial user base included over 110,000 users who were migrated from PA Prepared in October 2016. The number of TRAIN PA users has increased approximately 40% annually since our last reporting period, and as of December 2021, TRAIN PA comprises 300,108 active user accounts.

Users in TRAIN PA

All users in TRAIN PA are a part of one or more groups, which provides access to training and enhances reporting and communication abilities. A plurality of users are part of the EMS group, while the City of Philadelphia employees and PA emergency management groups are the second and third largest groups, respectively. These three groups represent 71% of user affiliations in TRAIN PA.
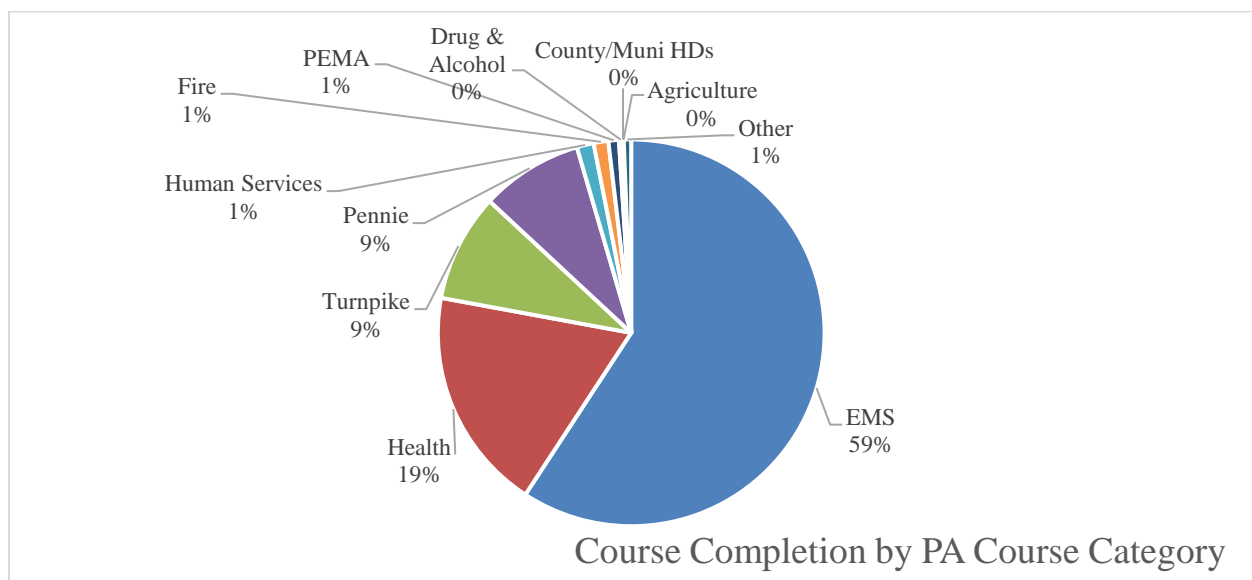

Users by Group

Courses

Commonwealth agencies and partners have added 304 new courses to TRAIN PA during this reporting period, bringing our total to nearly 1,151 Pennsylvania-provided courses, conferences, and curricula on the site—a near twofold increase in PA courses since before the COVID-19 pandemic. A listing of all new courses implemented during this reporting period can be found in Appendix B.

Active courses provided by Pennsylvania agencies & partners

Course Completions

TRAIN PA users completed 363,328 Pennsylvania-provided courses during this reporting period—double the pre-pandemic course completion rate. 59% of all course completions are for EMS content, with the next largest categories being all other PA Department of Health-provided content at 19%, and Turnpike's Traffic Incident Management series and the Pennie (Pennsylvania Health Insurance Exchange Authority) broker trainings both at 9%.

Course Completion by PA Course Category

Accomplishments During This Reporting Period

COVID-19 Training

TRAIN PA was used extensively by the Commonwealth's public health community throughout the COVID-19 pandemic. Course providers released 33 COVID-19-related courses, covering topics like coronavirus basics, donning and doffing personal protective equipment, contact tracing, infection control, emergency medical care, and more. During 2021, over twenty thousand course completions were directly related to Pennsylvania-supplied pandemic content.

The Pennsylvania Department of Health also used TRAIN PA as an integral part of its contact tracing program, using the system to provide and track training to the agency's hundreds of contact tracers. In additional to these frontline public health staff using the system extensively, Department administrators also supported contact tracing efforts by providing end-user help and reporting.

Spike in user account creation

While TRAIN PA has steadily grown since its inception in 2016, the rate of growth exploded during this year with a 40% increase in user account creation. User groups more directly related to the pandemic response experienced the largest increase: The emergency management, school personnel, county and municipal health department, and home health provider user groups all increased an average of 106% in 2021.

Purchasing process update

TRAIN PA was originally purchased through an Invitation for Bid (IFB) process that resulted in a five-year contract between the Commonwealth and the Public Health Foundation (PHF) beginning in 2016. As this contract was nearing its end, public health training providers in Pennsylvania desired a continuity in the TRAIN PA system. At the invitation of the Commonwealth, the PHF chose to join the statewide IT hardware and software contract, which allowed Pennsylvania to easily continue its use of TRAIN PA after our original contract expired in June 2021. This purchasing process will continue to be used as long as the Commonwealth maintains TRAIN PA.

Agency Outreach and Onboarding

Pennie, the Pennsylvania Health Insurance Exchange Authority, joined TRAIN PA in August 2021. Pennie is using TRAIN PA to store and provide all web-based training content for insurance brokers wishing to sell products on the Pennsylvania health insurance exchange. Administrators loaded 19 courses onto TRAIN PA, and Pennie users added nearly five thousand course completions to their transcripts.

A listing of all organizations currently on or exploring TRAIN PA can be found in Appendix A.

Plans for Next Year

Ongoing TRAIN PA support

TRAIN PA administrators will continue to work with other county and municipal health departments and other public health organizations in the future to expand the system's use with these agencies.

Ongoing TRAIN PA Outreach

PA DOH will utilize TRAIN PA as a major component of its plan to provide training to the public health workforce and continue to expand TRAIN PA's presence among public health professionals.

Appendix A: Organizations on TRAIN PA

The organizations below are either currently using TRAIN PA (status "On board") to provide training to their staff or customers, or they are planning to use TRAIN PA (see additional notes in the status column).

Organization	Status
Allegheny County Department of Health	On board
Armstrong County Emergency Management	On board
Berks County Dept of Emergency Services	On board
Chester County Dept of Emergency Services	On board
City of Philadelphia (Department of Public Health, Fire Department, etc.)	On board
Clarion County Office of Emergency Services	On board
Columbia County [Dept of Emergency Services]	On board
Crawford County [Dept of Emergency Services]	On board
Cumberland County [Dept of Emergency Services]	On board
Delaware County [Dept of Emergency Services]	On board
Erie County Department of Health	Exploring use of TRAIN PA for internal staff development
Franklin County [Dept of Emergency Services]	On board
Lawrence County Dept of Public Safety	On board
Lehigh County [Dept of Emergency Services]	On board
Luzerne County [Dept of Emergency Services]	On board
Mercer County [Dept of Emergency Services]	On board
Monroe County [Dept of Emergency Services]	On board
Montgomery County [Dept of Emergency Services]	On board
Northampton County [Dept of Emergency Services]	On board
PA Department of Aging	Discussing deployment of elder abuse training
PA Department of Agriculture	On board
PA Department of Drug and Alcohol Programs	On board
PA Department of Environmental Protection	Conducted a demo and informational meeting with DEP staff, and they are considering the use of TRAIN PA
PA Department of Military and Veterans Affairs	Promoted to internal staff, released internally developed training

Organization	Status
PA Department of Transportation	Released a human trafficking awareness course on TRAIN PA
PA DOH Bureau of Emergency Medical Services	On board
PA DOH Bureau of Epidemiology	On board
PA DOH Bureau of Family Health	In process
PA DOH Bureau of Health Statistics and Registries	On board
PA DOH Bureau of Public Health Preparedness	On board
PA DOH Bureau of Women, Infants, and Children	On board
PA DOH Deputate for Quality Assurance	On board
PA DOH Division of Immunizations	On board
PA DOH Medial Marijuana Office	On board
PA Gaming Control Board	On board
Pennie (PA Health Insurance Exchange Authority)	On board
Turnpike Commission	On board
Westmoreland County Community College	Using TRAIN PA for a separate instance of the HAZMAT Awareness course and for reporting on their students in fire courses

Appendix B: New Courses This Reporting Period

Please note that each new course may have multiple sessions attached to it.

Each Pennsylvania-provided course on TRAIN PA is titled with a course name prefix that denotes who the training is intended for or who is providing the course. Unless otherwise spelled out, course name prefixes are defined below.

PA-BEPR = PA DOH's Bureau of Emergency Preparedness and Response (formerly the Bureau of Public Health Preparedness)

PA-BFSLS = PA Department of Agriculture's Food Safety & Laboratory Services

PA-BHSR = PA DOH's Bureau of Health Statistics and Registries

PA-CT = Contact tracers

PA-DDAP = PA Department of Drug and Alcohol Programs

PA-DHS = PA Department of Human Services

PA-DOH = PA Department of Health

PA-EBH = Emergency behavioral health

PA-EMS = Emergency medical services

PA-HAI = Healthcare associated infection

PA-PDA = PA Department of Agriculture

PA-PDMP = PA DOH's Prescription Drug Monitoring Program

PA-PEMA = PA Emergency Management Agency

PA-PHMC = Public Health Management Corporation

PA-PSFA = PA State Fire Academy

PA-WIC = PA DOH's Bureau of Women, Infants, and Children

PA-Animal Response Team: Introduction to Companion Animal Sheltering Day 1 AM

PA-BEPR: 2021 PA Health Care Coalition Council Meeting (HCC)

PA-BEPR: 2021 PHPC and HCC Regional Readiness Meeting

PA-BEPR: 2021 Statewide Advisory Committee for Preparedness (SACP) Meeting

PA-BEPR: County Municipal Health Department (CMHD) Meeting 2021

PA-BEPR: ESF8 Coordination Meeting 2021

PA-BEPR: Exercise Planning Meeting - Operation Tangled Web

PA-BEPR: Medical Reserve Corp (MRC) Meeting 2021

PA-BFSLS-FD (IS-800) NATIONAL RESPONSE FRAMEWORK, INTRODUCTION

PA-BFSLS-FD CC8002W PASTEURIZATION

PA-BFSLS-FD CC8003W FOOD LABELING

PA-BFSLS-FD CC8010W FDA INFORMATION SHARING

PA-BFSLS-FD CC8020W INVESTIGATON PRINCIPLES

PA-BFSLS-FD CC8030W COMMUNICATION SKILLS

PA-BFSLS-FD CC8032W SANITATION PRACTICES

PA-BFSLS-FD CC8033W HACCP

PA-BFSLS-FD CC8037W JURISDICTION

PA-BFSLS-FD CC8040W PREVENTIVE CONTROLS

PA-BFSLS-FD CC8041W RECALLS

PA-BFSLS-FD ER220 TRACEBACK INVESTIGATIONS

PA-BFSLS-FD ER310 FOOD SAFETY ISSUES IN THE EVENT OF DISASTERS

PA-BFSLS-FD ER310W100 FOOD SAFETY IN THE EVENT OF DISASTERS: AN INTRODUCTION WEB COURSE

PA-BFSLS-FD ER324 EPI-READY FOR RESPONSE TEAMS

PA-BFSLS-FD ER325 FOODBORNE ILLNESS INVESTIGATIONS

PA-BFSLS-FD FD152 FOOD PROCESSING AND TECHNOLOGY

PA-BFSLS-FD FD180 FOOD GOOD MANUFACTURING PRACTICES

PA-BFSLS-FD FD190 FOOD CURRENT GOOD MANUFACTURING PRACTICES, APPLICATION AND EVIDENCE DEVELOPMENT

PA-BFSLS-FD FD190W100 INTRODUCTION TO FOOD CURRENT GOOD MANUFACTURING PRACTICE, APPLICATION, AND EVIDENCE

PA-BFSLS-FD FD190W101 FOOD CGMP, APPLICATION AND EVIDENCE DEVELOPMENT UPDATE

PA-BFSLS-FD FD202W100 CONDUCTING ACIDIFIED FOOD INSPECTIONS

PA-BFSLS-FD FD207 PLAN REVIEW FOR FOOD ESTABLISHMENTS

PA-BFSLS-FD FD219 CONDUCTING JUICE HACCP INSPECTIONS

PA-BFSLS-FD FD245 SHELLFISH PLANT STANDARDIZATION

PA-BFSLS-FD FD245W100 SHELLFISH PLANT SANITATION

PA-BFSLS-FD FD249 CONDUCTING SEAFOOD INSPECTIONS

PA-BFSLS-FD FD249W200 SEAFOOD HACCP REGULATION

PA-BFSLS-FD FD254 PREVENTIVE CONTROLS FOR HUMAN FOOD FOR REGULATORS

PA-BFSLS-FD FD254W100 INTRODUCTION TO PREVENTIVE CONTROLS FOR HUMAN FOOD FOR REGULATORS

PA-BFSLS-FD FD255W100 INTRODUCTION TO PREVENTIVE CONTROLS FOR FOOD SAFETY MANAGERS

PA-BFSLS-FD FD320W100 STATE FOOD CONTRACT AUDITING

PA-BFSLS-FD FD8000R GMP/LIMITED SCOPE PREVENTIVE CONTROLS INSPECTIONS

PA-BFSLS-FD FD8000W INTRODUCTION TO FOOD PACKAGING

PA-BFSLS-FD FD8001W NATIONAL SHELLFISH SANITATION PROGRAM OVERVIEW

PA-BFSLS-FD FD8002W SHELLFISH GROWING AREAS

PA-BFSLS-FD FD8004W REDUCED OXYGEN PACKAGING

PA-BFSLS-FD FD8005W Curing, Smoking, Drying of Meat, Poultry, Fish & Processing of Fermented Sausage

PA-BFSLS-FD FD8006W CUSTOM PROCESSING OF MEAT AT RETAIL

PA-BFSLS-FD FD8007W SHELLFISH TANKS AT RETAIL

PA-BFSLS-FD FD8008W JUICING AT RETAIL

PA-BFSLS-FD FD8009W FERMENTATION AT RETAIL

PA-BFSLS-FD FD8013W JUICE HACCP

PA-BFSLS-FD FD8014W JUICE PROCESSING EQUIPMENT

PA-BFSLS-FD FD8019W SYSTEMS THINKING AND BEHAVIOR SKILLS FOR FSMA REGULATORS

PA-BFSLS-FD FD9001W SANITARY TRANSPORTATION OF HUMAN AND ANIMAL FOOD RULE

PA-BFSLS-FD FDA23 SAMPLE COLLECTION

PA-BFSLS-FD FSPCA FOOD DEFENSE AWARENESS

PA-BFSLS-FD FSPCA INTENTIONAL ADULTERATION VULNERABILITY ASSESSMENT

PA-BFSLS-FD FSPCA PREVENTIVE CONTROLS FOR HUMAN FOOD COURSE

PA-BFSLS-FD IM220W200 AN INTRODUCTION TO THE FOREIGN SUPPLIER VERIFICATION PROGRAMS (FSVP) REGULATION

PA-BFSLS-FD SEAFOOD HACCP ALLIANCE

PA-BFSLS-FD TI01 TRACEBACK INVESTIGATIONS

PA-BFSLS-FD TI02 TRACEBACK INVESTIGATIONS 2

PA-BFSLS-FD TI03 TRACEBACK INVESTIGATION 3

PA-BFSLS-FD TI04 TRACEBACK INVESTIGATIONS 4

PA-BFSLS-FD TI05 TRACEBACK INVESTIGATIONS 5

PA-BFSLS-LD/QMS.1120-1/Internal Audits

PA-BFSLS-LD/SOP.SAFETY.001-Group Training

PA-BHSR: (SHELL)

PA-BHSR: EDRS -- Electronic Death Registration System for Employees of Funeral Homes Licensed in PA

PA-BHSR: EDRS -- Electronic Death Registration System for Facility Account Managers in PA

PA-BHSR: EDRS -- Electronic Death Registration System for Medical Professionals in Hospices in PA

PA-BHSR: EDRS -- Electronic Death Registration System for Medical Professionals in Hospital Settings in PA

PA-BHSR: EDRS -- Electronic Death Registration System for Medical Professionals in Licensed Nursing Homes in PA

PA-BHSR: EDRS -- Electronic Death Registration System for Medical Professionals in Primary Care Physician Settings in PA

PA-BHSR: EDRS Local Registrars Training on Issuing Death Certificates through EDRS

PA-BHSR: eVitals (DSR Birth Amendment staff) Processing Standard Birth Record Amendments

PA-BHSR: eVitals (DSR Birth Amendment staff) Suspending and Rejecting Birth Record Amendment Requests

PA-BHSR: eVitals (DSR Birth Registration staff) Processing Amendments to Special Birth Records

PA-BHSR: eVitals (DSR Birth Registration staff) Processing Special Paper-Reported Births

PA-BHSR: eVitals (DVR staff) Entering an Unmigrated Birth Record

PA-BHSR: eVitals (DVR staff) Introductory Course

PA-BHSR: eVitals (DVR staff) Managing a Printer Session & Security Paper Management

PA-BHSR: eVitals (DVR staff) Processing a Birth Order

PA-BHSR: eVitals (DVR staff) Special Services

PA-BHSR: eVitals (DVR staff) Suspending & Rejecting Orders

PA-BHSR: eVitals (DVR supervisory staff) Managing a Printer Session & Security Paper Management

PA-BHSR: eVitals (Stakeholders) Reporting a Live Birth in Pennsylvania (Home Births by Midwifery Practices) Mandatory Course

PA-BHSR: eVitals (Stakeholders) Reporting a Live Birth in Pennsylvania (Hospital/Birthing Facility Births) Mandatory Course

PA-BHSR: eVitals (Stakeholders) Virtual Office Hours for eVitals Stakeholders

PA-BHSR: eVitals Processing Payments through a Clover Devices

PA-BHSR: eVitals (DSR Birth Registration staff) Fast Entry of a Paper-Reported Live Birth

PA-BHSR: eVitals (DSR Birth Registration staff) Birth Registration Queue Management

PA-BHSR: eVitals (DVR staff) Finance & Operations

PA-BHSR: eVitals (DVR supervisors) Processing a Birth Order

PA-BHSR: eVitals (Stakeholders) Facility Administrators Training for Licensed Healthcare Facilities

PA-BHSR: eVitals (Stakeholders) Facility Administrators Training for Midwifery Practices

PA-BHSR: eVitals (Stakeholders) Specialized Birth Registrations, Birth Amendments, and System Reports

PA-BHSR: eVitals Abandon/Void Birth Cases

PA-BHSR: eVitals Acknowledgement of Paternity (AOP) Match to Birth Record

PA-BHSR: eVitals Addressing Duplicate Birth Cases

PA-BHSR: eVitals Batch Printing Orders

PA-BHSR: eVitals Birth Record Amendments - Approver Review

PA-BHSR: eVitals Birth Record Amendments - Examiner Review

PA-BHSR: eVitals Birth Reporting Scenarios

PA-BHSR: eVitals Cashier Reconciliation

PA-BHSR: eVitals Cashier Sessions

PA-BHSR: eVitals Correspondence Management

PA-BHSR: eVitals Creating a Birth Amendment

PA-BHSR: eVitals Creating a New Report of Live Birth (Part 1)

PA-BHSR: eVitals Creating a New Report of Live Birth (Part 2)

PA-BHSR: eVitals Establish Product Pricing with Order Discounts

PA-BHSR: eVitals Filing a Birth Amendment Application

PA-BHSR: eVitals Finance Manager Reconciliation

PA-BHSR: eVitals Finance Manager Reports

PA-BHSR: eVitals First and Final Suspension, Rejection, and Refunds

PA-BHSR: eVitals Importing Birth Case Data

PA-BHSR: eVitals Locating Birth Cases

PA-BHSR: eVitals Managing Facilities

PA-BHSR: eVitals Managing Returned Newborn Certificates

PA-BHSR: eVitals Manually Linking a Birth and Death Record

PA-BHSR: eVitals Other Birth Report Types

PA-BHSR: eVitals Print Amended Certified Copies

PA-BHSR: eVitals Printing Orders

PA-BHSR: eVitals Processing Walk In and Fast Orders

PA-BHSR: eVitals Queue Management

PA-BHSR: eVitals Registering a New Report of Live Birth

PA-BHSR: eVitals Reinstate an Amendment

PA-BHSR: eVitals Reporting Entity Amendment Submission

PA-BHSR: eVitals Reporting Features

PA-BHSR: eVitals Role Management

PA-BHSR: eVitals Searching Birth Case Records

PA-BHSR: eVitals Searching for an Order and Viewing Order History Reports

PA-BHSR: eVitals Security Paper Management (Admin Level)

PA-BHSR: eVitals Security Paper Management (Business Unit Level)

PA-BHSR: eVitals Statement of No Birth Record

PA-BHSR: eVitals Submitting an Order via Kiosk

PA-BHSR: eVitals Supervisor Reconciliation

PA-BHSR: eVitals Tracking Returned Mail Orders

PA-BHSR: eVitals Unmigrated Birth Record

PA-BHSR: eVitals Working with Users

PA-CT: Contact Tracing Terminology Quiz

PA-CT: COVID Alert PA App (Mobile App) for CTs

PA-CT: HIPAA Training for Contact Tracers

PA-CT: Sexual Orientation and Gender Identity (SOGI) Training Recording

PA-DDAP: Case Management Overview

PA-DDAP: Level One - Cognitive-Behavioral Strategies for Treating Individuals with Substance Use Disorders

PA-DHS ASHI Basic Life Support (CPR)

PA-DHS: Transgender Cultural Humility

PA-DHS: QPR - Question, Persuade, Refer

PA-DOH: Demographic Variables on Laboratory Submission Forms Training

PA-DOH: Lean—Plan Do Check Act

PA-DOH: Performance Measure Development

PA-DOH: World Day for Cultural Diversity

PA-EBH Disaster Behavioral Health Support in Emergency Evacuations & Repatriation: Returning from Hostile Environments FY 2021/2022

PA-EBH Disaster Behavioral Health Support in Emergency Evacuations & Repatriation: Returning from Hostile Environments FY 2021/2022

PA-EBH Disaster Behavioral Health Support in Emergency Evacuations & Repatriation: Returning from Hostile Environments FY 2021/2022

PA-EBH Disaster Behavioral Health Support in Emergency Evacuations & Repatriation: Returning from Hostile Environments FY 2021/2022

PA-EBH Disaster Behavioral Health Support in Emergency Evacuations & Repatriation: Returning from Hostile Environments FY 2021/2022

PA-EBH Disaster Behavioral Health Support in Emergency Evacuations & Repatriation: Returning from Hostile Environments FY 2021/2022

PA-EBH Involuntary Violent Extremists (IVEs) in the Evolving Threat Landscape FY 2021/2022

PA-EBH Involuntary Violent Extremists (IVEs) in the Evolving Threat Landscape FY 2021/2022

PA-EBH Involuntary Violent Extremists (IVEs) in the Evolving Threat Landscape FY 2021/2022

PA-EBH Involuntary Violent Extremists (IVEs) in the Evolving Threat Landscape FY 2021/2022

PA-EBH Involuntary Violent Extremists (IVEs) in the Evolving Threat Landscape FY 2021/2022

PA-EBH Involuntary Violent Extremists (IVEs) in the Evolving Threat Landscape FY 2021/2022

PA-EBH Managing the Emotional Challenges of Returning to School FY 2021/2022

PA-EBH Managing the Emotional Challenges of Returning to School FY 2021/2022

PA-EBH Managing the Emotional Challenges of Returning to School FY 2021/2022

PA-EBH Mental Health Emergencies in the Workplace FY 2021/2022

PA-EBH Mental Health Emergencies in the Workplace FY 2021/2022

PA-EBH Mental Health Emergencies in the Workplace FY 2021/2022

PA-EBH Mental Health Emergencies in the Workplace FY 2021/2022 (Oct 2021)

PA-EBH Mental Health Emergencies in the Workplace FY 2021/2022 (Oct 2021)

PA-EBH Mental Health Emergencies in the Workplace FY 2021/2022 (Oct 2021)

PA-EBH Personal Safety & Security in Challenging Times RADAR FY 2021/2022

PA-EBH Personal Safety & Security in Challenging Times RADAR FY 2021/2022

PA-EBH Personal Safety & Security in Challenging Times RADAR FY 2021/2022

PA-EBH Personal Safety & Security in Challenging Times RADAR FY 2021/2022 (Oct 2021)

PA-EBH Personal Safety & Security in Challenging Times RADAR FY 2021/2022 (Oct 2021)

PA-EBH Personal Safety & Security in Challenging Times RADAR FY 2021/2022 (Oct 2021)

PA-EBH Recognizing Recruitment, Radicalization, and Mobilization: When Extreme Thoughts Lead to Extreme Actions FY 2021/2022

PA-EBH Recognizing Recruitment, Radicalization, and Mobilization: When Extreme Thoughts Lead to Extreme Actions FY 2021/2022

PA-EBH Recognizing Recruitment, Radicalization, and Mobilization: When Extreme Thoughts Lead to Extreme Actions FY 2021/2022

PA-EBH: Psychological First Aid - FY 2020/2021

PA-EBH: Psychological First Aid - FY 2020/2021

PA-EBH: Psychological First Aid - FY 2020/2021

PA-EBH: Psychological First Aid - FY 2020/2021

PA-EBH: Psychological First Aid (4.5 hours) - FY 2020/2021

PA-EBH: Psychological First Aid (4.5 hours) - FY 2020/2021

PA-EBH: Psychological First Aid (4.5 hours) - FY 2020/2021

PA-EBH: Understanding Pandemic Fatigue - FY 2020/2021

PA-EBH: Understanding Pandemic Fatigue - FY 2020/2021

PA-EBH: Understanding Pandemic Fatigue - FY 2020/2021

PA-EBH: Understanding Pandemic Fatigue - FY 2020/2021

PA-EBH: Understanding Pandemic Fatigue - FY 2020/2021

PA-EBH: Understanding Pandemic Fatigue - FY 2020/2021

PA-EBH: ADDICTIONS 101 FY 2021-2022

PA-EBH: FY 20/21 Disaster Crisis Outreach and Referral Team (DCORT) Training

PA-EBH: FY 20/21 Human Trafficking: Recognition, Response & Recovery

PA-EBH: FY 20/21 Human Trafficking: Recognition, Response & Recovery

PA-EBH: FY 20/21 Human Trafficking: Recognition, Response & Recovery

PA-EBH: FY 20/21 Human Trafficking: Recognition, Response & Recovery 2020-2021

PA-EBH: FY 20/21 Human Trafficking: Recognition, Response & Recovery 2020-2021

PA-EBH: FY 2020/2021 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 1

PA-EBH: FY 2020/2021 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 2

PA-EBH: FY 2020/2021 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 3

PA-EBH: FY 2020/2021 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 3

PA-EBH: FY 2020/2021 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 3

PA-EBH: FY 2020/2021 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 3

PA-EBH: FY 2020/2021 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 3

PA-EBH: FY 2020/2021 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 3

PA-EBH: FY 2021/2022 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 1

PA-EBH: FY 2021/2022 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 1 (January)

PA-EBH: FY 2021/2022 CISM: Assisting Individuals in Crisis and Group Crisis Intervention - Day 2

PA-EBH: FY2021/2022 Disaster Crisis Outreach and Referral Teams (DCORT) – November 2021

PA-EBH: Psychological First Aid - FY 2021/2022

PA-EBH: Psychological First Aid - FY 2021/2022

PA-EBH: Psychological First Aid - FY 2021/2022

PA-EBH: Psychological First Aid - FY 2021/2022

PA-EBH: What's Next? Anticipating the Behavioral Health Challenges of a Post-Pandemic World 2020/2021

PA-EBH: What's Next? Anticipating the Behavioral Health Challenges of a Post-Pandemic World 2020/2021

PA-EBH: What's Next? Anticipating the Behavioral Health Challenges of a Post-Pandemic World 2020/2021

PA-EBH: What's Next? Anticipating the Behavioral Health Challenges of a Post-Pandemic World 2020/2021

PA-EBH: What's Next? Anticipating the Behavioral Health Challenges of a Post-Pandemic World 2021/2022

PA-EBH: What's Next? Anticipating the Behavioral Health Challenges of a Post-Pandemic World 2021/2022

PA-EMS 2021 ALS Protocol Update

PA-EMS 2021 BLS Protocol Update

PA-EMS 2021 Traumatic Brain Injury Protocol Update Course

PA-EMS 2021 Traumatic Brain Injury Protocol Update Course (Light)

PA-EMS Commanding Critical Care for the Elderly

PA-EMS Pediatric Disaster Response and Emergency Preparedness – MGT-439

PA-EMS Super Sick Kids: The Surprising Truth about Pediatric Septic Shock

PA-EMS Top 10 Resuscitation Headlines

PA-HAI: Advancing Candida Auris Containment Efforts: Local Public Health Department Response

PA-HAI: Advancing Candida Auris Containment Efforts: Local Public Health Department Response

PA-HAI: Infection Control Plan for Success: Approve, Implement, Sustain - Recorded

PA-HAI: Infection Control Plan for Success: Approve, Implement, Sustain - Recorded

PA-HAI: Infection Control Plan for Success: Approve, Implement, Sustain Live Event

PA-HAI: Infection Control Plan for Success: Approve, Implement, Sustain Live Event

PA-HAI: Let Us Give You a HANd Interpreting the New Guidance - Recorded

PA-HAI: Let Us Give You a HANd Interpreting the New Guidance - Recorded

PA-HAI: Let Us Give You a HANd Interpreting the New Guidance Live Event

PA-HAI: Let Us Give You a HANd Interpreting the New Guidance Live Event

PA-HAI: Overview of Group A Streptococcus (GAS) in LTC Facilities

PA-HAI: Pennsylvania Candida auris Symposium Live Event CEU Credits

PA-HAI: Pennsylvania Candida auris Symposium Live Event CEU Credits

PA-HAI: Pennsylvania Candida auris Symposium Live Event CEU Credits

PA-HAI: Pennsylvania Candida auris Symposium Recorded Event

PA-HAI: Pennsylvania Candida auris Symposium Recorded Event

PA-HAI: Pennsylvania Candida auris Symposium Recorded Event

PA-HAI: Waterborne Pathogens - Legionella Live Event

PA-HAI: Waterborne Pathogens - Legionella Live Event

PA-HAI: What You Need to Know About Antimicrobial-resistant Organisms Live Event

PA-HAI: What You Need to Know About Antimicrobial-resistant Organisms Live Event

PA-HAI: What You Need to Know About Antimicrobial-resistant Organisms Recorded

PA-HAI: What You Need to Know About Antimicrobial-resistant Organisms Recorded

PA-PDA: BPI Aseptic Sample Training

PA-PDA: BPI EPA 8 Hr Health & Safety Refresher

PA-PDA: BPI FD9001W Sanitary Transportation of Human and Animal Food Rule

PA-PDA: BPI ICS 100c Intro to ICS

PA-PDA: BPI ICS 200c Basic ICS for Initial Response

PA-PDA: BPI ICS 700b Intro to NIMS

PA-PDA: BPI ICS-800d Intro to National Response Framework

PA-PDA: BPI Inspector Training Part 2 of 2

PA-PDMP: Evidence-Based Prescribing: Tools You Can Use to Fight the Opioid Epidemic - Opioid Prescribing in Dentistry

PA-PDMP: Public Health Tools for Death Certifiers

PA-PEMA: 911 Beta Testing

PA-PEMA: AWR118: Biological Incidents Awareness

PA-PEMA: AWR213 Critical Infrastructure Security and Resilience Awareness

PA-PEMA: AWR230 Incident Response to Terrorist Bombings

PA-PEMA: AWR376: Understanding Targeted Cyber Attacks

PA-PEMA: G191 ICS/EOC Interface - Web-Based

PA-PEMA: G2300 Intermediate Emergency Operations Center Functions

PA-PEMA: MGT417 Crisis Management for School-Based Incidents for Key Decision Makers

PA-PEMA: PA TRAIN Administrator 101 - Session Manager

PA-PEMA: PER385: Improving Business' Financial Literacy and Management to Support Post-Disaster Economic Recovery

PA-Pennie: Affordable Care Act Requirements, Eligibility Guidelines and Consumer Protections

PA-Pennie: Appendix - Coverage to Care

PA-Pennie: Appendix - Producer Standard Operating Procedures

PA-Pennie: Customer Service Standards and Community Outreach

PA-PENNIE: Demo Module 1

PA-Pennie: EXAM

PA-Pennie: Marketplace Producer Essentials

PA-Pennie: Privacy, Security and Fraud Prevention Standards

PA-Pennie: Producer Standard Operating Procedures

PA-Pennie: Producer Systems Training

PA-Pennie: Producer Training Overview

PA-Pennie: Recertification Affordable Care Act Requirements, Eligibility Guidelines and Consumer Protection

PA-Pennie: Recertification EXAM

PA-Pennie: Recertification Marketplace Producer Essentials

PA-Pennie: Recertification Privacy, Security and Fraud Prevention Standards

PA-Pennie: Recertification Producer Systems Training

PA-Pennie: Recertification Producer Training Overview

PA-Pennie: Recertification Serving Vulnerable and Underserved Populations

PA-Pennie: Serving Vulnerable and Underserved Populations

PA-Pennie: Working with Customer with Disabilities

PA-PHMC: 2021 Personal Protective Equipment (PPE) Training for Long Term Care Facilities (LTCF)

PA-PHMC: Mass Casualty Incident Management Seminar presented by A.J. Heightman

PA-PSFA: Annual Evaluator Update 2021

PA-WIC: 2021 Breastfeeding Proficiency Test - Part 1

PA-WIC: 2021 Breastfeeding Proficiency Test - Part 2

PA-WIC: Innovation Grant Training

PA-WIC: PENN Training - Module 3 Create New Family